



**Ontario Housing Authority**  
316 East E. Street  
Ontario, CA 91764

**Mr. Sigfrido Rivera**  
Project Manager  
(909) 395-2291

**Work Completed:**  
Approx. 500 dwelling units

**Work In Progress:**  
Approx. 120 dwelling units

**Construction Costs:**  
\$30,100 per unit

**Project Completion:**  
2001-Present



## Ontario International Airport Residential Sound Insulation Program

Ontario, CA

### Summary Scope of Work:

Jones Payne provides architectural and engineering services for the Ontario Housing Agency's Quiet Home Program, while the City of Ontario handles program and construction management. Over 2,000 homes currently remain eligible for participation in the sound insulation program.

### Services:

- Participation in community meetings, where a fully bilingual presence is required, as a large majority of the program participants are native Spanish speakers.
- Homeowner scheduling services include homeowner assistance, complemented by translation services between Spanish and English.
- Architectural and engineering services including support services from the design phase through construction.
- Identification of existing deficiencies and non-conforming code conditions.
- Training and orientation of City inspection staff for construction observation.

### Special Features:

- **Community workshop process** – A community process was implemented so homeowners can participate in a workshop with program officials. This effort reduces the amount of time otherwise needed to answer homeowner questions during assessment visits.
  - **Building deficiency reports** are created for each property, in order to identify potential building code deficiencies such as health/safety and occupancy issues. These reports become the basis in determining eligibility for sound insulating treatments.
  - **Typical southern California housing conditions** including stucco exteriors, flat roofs and garage conversions, are the most prevalent building characteristics found throughout the noise-impacted neighborhoods.
  - **Mechanical systems** are repaired/upgraded in the homes without existing HVAC systems. Electrical upgrades are often provided for newly installed HVAC systems.
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